Who We Are

Virginia Mason (VM) is a nonprofit organization offering integrated health services, including:

- A multispecialty group practice of more than 460 physicians offering both primary and specialized care, including a network of clinics throughout the region
- An acute-care hospital licensed for 336 beds
- Benaroya Research Institute at Virginia Mason (BRI), an international leader in autoimmune disease research
- Bailey-Boushay House, a nationally recognized facility for people with HIV/AIDS and other life-threatening illnesses
- Virginia Mason Institute (VMI), a nonprofit education and training organization teaching the Virginia Mason Production System (VMPS) management method

Our Vision and Mission

Virginia Mason’s vision is to be the Quality Leader and transform health care. VM is committed to providing the best outcomes and patient experiences available anywhere. Our mission is to improve the health and well-being of the patients we serve. Through our Team Medicine approach, we provide comprehensive care, ranging from primary and preventive care to complex specialty services that put patients first.

Our History

Established in 1920, Virginia Mason began as an 80-bed hospital with six physician offices. It was named after the daughters of James Tate Mason, MD, and John M. Blackford, MD, who co-founded the clinic with radiologist Maurice Dwyer, MD. The founders’ vision was to provide a single place where patients could receive comprehensive medical care for virtually any medical problem or need. This year VM celebrates 90 years of serving the community.

The Perfect Patient Experience

Virginia Mason is in pursuit of the perfect patient experience. We feel it is achieved when patients experience high quality, appropriate care combined with extraordinary service. For that to happen we must first remove the unnecessary elements from their encounters with us, including wait times, non-evidence based care and added cost.

Our Staff

- More than 5,500 staff members
- More than 460 employed physicians
- Nearly 970 volunteers gave 22,768 service hours in 2011

2011 Finances

- Revenue: More than $883 million
- Foundation: More than $8 million in total activity
- Research volume: $37 million

2011 Patient Care Volume

- More than 832,000 physician visits
- More than 16,330 inpatient hospital visits
- Nearly 18,000 surgical procedures

Recognition and Awards

Virginia Mason Named Top Hospital by Leapfrog Group

Virginia Mason was named a 2011 Top Hospital by The Leapfrog Group, a coalition of public and private purchasers of employee health coverage founded a decade ago to work for improvements in health care safety, quality and affordability. This is the sixth consecutive year Virginia Mason has received the honor from Leapfrog. Virginia Mason joins University of Maryland Medical Center-Baltimore (UMMC) as the only two hospitals to receive Top Hospital distinction every year since the recognition program’s inception in 2006. In 2010, Virginia Mason and UMMC were also the only hospitals in the country to be named “Top Hospital of the Decade” by Leapfrog.

Virginia Mason Among Top 5 Percent of Hospitals Nationwide

Healthgrades named Virginia Mason a Distinguished Hospital for Clinical Excellence™ in 2012. This prestigious distinction places Virginia Mason among the top 5 percent of hospitals nationwide for clinical performance.

Additionally, Healthgrades awarded Virginia Mason’s Cardiac, Pulmonary, Neurosciences, Gastrointestinal, General Surgery and Critical Care programs with specialty Excellence Awards for 2013, placing them in the top 10 percent of hospitals nationwide.

Stroke Center Recognized Nationally

Virginia Mason’s Stroke Center was presented with the AHA Gold-Plus Performance “Get With the Guidelines” Award based on achieving 85 percent or higher adherence to all Get With the Guidelines Stroke Achievement indicators for two or more years, and achieving 75 percent or higher with at least six of the Get With the Guidelines Stroke Quality measures.

Top Doctors at Virginia Mason in 2012

Seattle magazine named 55 VM physicians Top Doctors, and Seattle Met magazine recognized 83 VM physicians. The magazines compiled rankings by asking thousands of doctors who they would recommend.

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Join the conversation: VirginiaMason.org/FollowVM
A Focus on Safety
The best clinical outcomes cannot be achieved without establishing the safest possible environment to deliver care. Caring for patients safely is the foundation for VM’s vision to be the Quality Leader and transform health care. VM’s patient safety efforts include making clinical practice changes proven to enhance patient safety, actively involving patients and their families in patient safety efforts and expecting every staff member to function as a safety inspector. For the third year in a row, Virginia Mason received the Healthgrades Patient Safety Excellence Award™, indicating its patient safety ratings are in the top 5 percent of U.S. hospitals.

Featured Programs

Benaroya Research Institute
Benaroya Research Institute at Virginia Mason (BRI) is an international leader in immune system and autoimmune disease research translating discoveries to real-life applications. BRI is one of the few research institutes in the world dedicated to finding causes and cures to eliminate autoimmune diseases including Type 1 diabetes, arthritis, lupus, multiple sclerosis, scleroderma and many others.

Bailey-Boushay House
Bailey-Boushay House opened in 1992 and is America’s first skilled nursing facility planned, funded, built and staffed to meet the needs of people living with HIV/AIDS. The nationally recognized facility provides care for people living with HIV/AIDS and other complex, life-threatening diseases and promotes health, well-being and functional independence.

Floyd & Delores Jones Cancer Institute
As one of the pre-eminent cancer care providers in the country, the Floyd & Delores Jones Cancer Institute at Virginia Mason offers the very best in medical care in an environment of hope and healing. VM’s team of cancer professionals includes nationally recognized physicians and researchers, offering patients opportunities to participate in leading research trials.

Heart Institute
The Heart Institute at Virginia Mason is a regional cardiac referral center known across the Pacific Northwest for specialized services and excellent clinical outcomes. The Heart Institute is a pioneer in the introduction of innovative surgical techniques, anticoagulation management, cardiovascular risk reduction, diagnostic and interventional cardiology, and more.

Digestive Disease Institute
The Digestive Disease Institute at Virginia Mason, ranked by U.S. News & World Report as one of the top 50 centers in the country, is recognized nationally for multidisciplinary care of gastrointestinal (GI) disorders. VM providers apply the latest technical advances in the diagnosis and treatment of digestive diseases, drawing patients from all over the world to receive groundbreaking treatment of pancreatic cancer, occult GI bleeding, inflammatory bowel disease and other GI disorders.

Urology
The Section of Urology has been an important part of Virginia Mason for more than 80 years. Its board-certified urologists are regionally and nationally recognized for their expertise in kidney and pancreas transplantation, bladder replacement, prostate cancer, incontinence, erectile dysfunction, sexual dysfunction, kidney stones and vasectomy.

Center for Hyperbaric Medicine
Virginia Mason’s Center for Hyperbaric Medicine is the Northwest’s regional referral center for hyperbaric care. It is the only hyperbaric facility in the Pacific Northwest accredited by the Undersea and Hyperbaric Medical Society and staffed with physicians who are board certified in hyperbaric medicine. The facility is nationally recognized for its research in the areas of carbon monoxide poisoning, decompression sickness and the adverse effects of radiation, and it is the regional referral center for the Divers Alert Network.

Neuroscience Institute
Virginia Mason’s Neuroscience Institute is a leader for neurological care in the Pacific Northwest. The institute is the only facility in the state accredited by the ALS Association. Its innovative model for nonsurgical management of spine disorders has attracted national attention. It is the only institute in the state with four physicians recognized in the Back Pain Recognition Program of the National Committee for Quality Assurance.

Benaroya Diabetes Center
One of the most innovative and internationally respected centers for the care of diabetes, the Benaroya Diabetes Center at Virginia Mason has been a leader in diabetes care, researching the causes of diabetes, searching for a cure and offering the most advanced and effective treatments available for more than 80 years. Virginia Mason has the largest, oldest and most comprehensive diabetes education and treatment program in the Pacific Northwest.

Orthopedics and Sports Medicine
Virginia Mason provides full orthopedic diagnostic and treatment options, including emergency care, joint replacement, rehabilitation, professional athlete-quality sports medicine and the full spectrum of surgical services. Healthgrades has recognized VM Orthopedics for excellence in joint replacement. Its 20 physicians and numerous allied health professionals have received the most advanced training in their fields.

Clinical Education Resources
Virginia Mason is an active teaching hospital with the oldest residency program in the state. Each year more than 2,000 medical students apply for about 40 first-year residency positions in VM’s six accredited residency programs. Additionally, VM’s Continuing Medical Education Department is accredited as one of the best programs in the country. It provides 15 to 20 on-site professional educational opportunities each year.

Affiliations
Virginia Mason has a strategic partnership with EvergreenHealth, as well as partnerships with Kittitas Valley Community Hospital and Wenatchee Valley Medical Center. VM is also the preferred hospital for Pacific Medical Centers and is affiliated with Group Health and Franciscan Health System.